**How it Works**

**Electrician :**

Step by Step of how it works is defined below:

1. User has to register his trade and specialization in our portal
2. The user credentials have to be reviewed by Jeevanaadi team and approve him as an installer once his credentials found satisfactory
3. The Electrician based on his specialization will get an alert once the order is his booked in and around his area / region where he is residing / would work
4. And at the same time, Customer will get list of these technicians with their mobile numbers and their location will be displayed .
5. Electrician can accept and arrange to meet the ultimate customer for discussion and quotation
6. Based on their mutual discussion they can get in to agreement to execute the work
7. Customer can directly pay to the electrician
8. Customer can also provide the feedback on the service/quality /behavior once the work is done
9. If the rating is good, his services will be recommended to other customers in the region
10. If the rating is bad, he will be advised to stick to the policy of “Customer First”
11. If there is no improvement in the rating, his services will be de-listed.
12. There is no liability to Jeevanaadi as the contract is purely between the customer and the Electrician.

**Plumber :**

Step by Step of how it works is defined below:

1. User has to register his trade and specialization in our portal such as
   * 1. Residential SWR Piping
     2. Residential PVC and CPVC – Water piping
     3. Residential Commode installation
     4. Residential Water Taps and Flushing system
     5. Industrial CPVC and Metal Piping
     6. Drip irrigation system
     7. Sprinkler System
     8. HDPE installation and Welding
     9. Solar Water Heater Installation
     10. Water Sump / Borewell / Overhead Tank Automation
2. The user credentials have to be reviewed by Jeevanaadi team and approve him as an installer once his credentials found satisfactory
3. The Plumber based on his specialization will get an alert once the order is his booked in and around his area / region where he is residing / would work
4. And at the same time, Customer will get list of these technicians with their mobile numbers and their location will be displayed .
5. Plumber can accept and arrange to meet the ultimate customer for discussion and quotation
6. Based on their mutual discussion they can get in to agreement to execute the work
7. Customer can directly pay for the service as agreed
8. Customer can also provide the feedback on the service/quality /behavior once the work is done
9. If the rating is good, his services will be recommended to other customers in the region
10. If the rating is bad, he will be advised to stick to the policy of “Customer First”
11. If there is no improvement in the rating, his services will be de-listed.
12. There is no liability to Jeevanaadi as the contract is purely between the customer and the technician.

**Tiles Layers**

Step by Step of how it works is defined below:

1. User has to register his trade and specialization in our portal such as
   * 1. Granite
     2. Marbles
     3. Vitrified Tiles
     4. Floor / Parking tiles / Pavement blocks
2. The user credentials have to be reviewed by Jeevanaadi team and approve him as an installer once his credentials found satisfactory
3. The technician based on his specialization will get an alert once the order is his booked in and around his area / region where he is residing / would work
4. And at the same time, Customer will get list of these technicians with their mobile numbers and their location will be displayed .
5. Technician can accept and arrange to meet the ultimate customer for discussion and quotation
6. Based on their mutual discussion they can get in to agreement to execute the work
7. Customer can directly pay for the service as agreed
8. Customer can also provide the feedback on the service/quality /behavior once the work is done
9. If the rating is good, his services will be recommended to other customers in the region
10. If the rating is bad, he will be advised to stick to the policy of “Customer First”
11. If there is no improvement in the rating, his services will be de-listed.
12. There is no liability to Jeevanaadi as the contract is purely between the customer and the technician.

**Transporter / Delivery Executive**

Step by Step of how it works is defined below:

1. User has to register type of vehicles he owns, license, RC Book, Insurance etc., in our portal
2. The user and vehicle credentials have to be reviewed by Jeevanaadi team and approve him as Transporter / Delivery Executive once his / vehicles credentials found satisfactory
3. The Transporter based on his mode of transport will get an alert before the goods reach the Delivery Point. He then can accept, collect the goods and deliver to the end customer.
4. The number of deliveries and distance travelled will be used to calculate the rentals and paid on weekly basis.
5. Customer can also provide the feedback on the service/quality /behavior once the goods is delivered to customer
6. If the rating is good, his services will be recommended to other customers in the region
7. If the rating is bad, he will be advised to stick to the policy of “Customer First”
8. If there is any violation of company policy, such transporter / delivery executive will be de-listed from Company Portal.
9. The Transporter will be liable to pay the damages caused to goods because of his mis-handling or theft of goods.

**Technical Experts / Advisers**

Step by Step of how it works is defined below:

1. User has to register his profile and technical expertise in the field of
2. Electrical Installation and Construction
3. Selection of Centrifugal and Submersible pumps and their accessories
4. Water application plumbing and SWR plumbing, agricultural related plumbing
5. Design, Selection and Installation of Bathroom fixtures
6. Design, Selection and Installation of Tiles / Granites / Marbles etc.,
7. Interior Design, Selection and installation of Doors, Wardrobes, Windows, other carpentry related works
8. The advisers credentials have to be reviewed by Jeevanaadi team and approve him advisers should his/her credentials found satisfactory
9. The advisers have to be online to educate and resolve all the queries raised by the consumers looking for products.
10. The advise shall only provide the knowledge on production selection, application and should not recommend / insist on products from specific company.
11. The number of users educated, queries responded, time on promoting the products will be used for compensating the advisers on monthly basis.
12. Customer can also provide the feedback on the service/quality /behavior of adviser.
13. If the rating is good, his services will be recommended to other customers in the region
14. If the rating is bad, he will be advised to stick to the policy of “Customer First”
15. If there is no improvement in the rating, his services will be de-listed.

**Suppliers :**

Step by Step of how it works is defined below:

* 1. Supplier has to register his company profile and items they wish to supply.
  2. Supplier has to indicate whether he is OEM or Super stockiest or Trader
  3. Supplier shall only list categories / makes of items that are approved by Jeevanaadi.

**Students :**

Step by Step of how it works is defined below:

1. Students can register as advisers / Educators.
   1. They will help book the orders from those who are not familiar with smart phone usage or doesn’t have smart phone
   2. For the orders they book, they get monthly Incentive for their work based on the value of the order booked.
   3. With this they can earn while learning and help reduce financial burden.